



**Consumer Confidence Report
For Calendar Year 2019**

Este informe contiene información muy importante sobre el agua usted bebe.
Tradúscalo ó hable con alguien que lo entienda bien.

I. Public Water System (PWS) Information

PWS ID Number	PWS Name		
AZ04 – 09-026	City of Show Low		
Contact Person and Title		Phone Number	E-Mail Address
Cort Carpenter, Water Department Supervisor		928-532-4064	ccarpenter@showlowaz.gov
<p>We want our valued customers to be informed about their water quality. If you would like to learn more about public participation or to attend any of our regularly scheduled meetings, please contact <u>Tamra Reidhead</u> at <u>928-532-4061</u> for additional opportunity and meeting dates and times.</p>			

II. Drinking Water Sources

<p>The sources of drinking water (both tap and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pickup substances resulting from the presence of animals or from human activity.</p> <p>The report must contain a brief explanation regarding contaminants which may reasonably be expected to be found in drinking water. This explanation may include the language of paragraph 40 CFR 141.153 (h)(1)(iii) shown below, or the system may use their own comparable language:</p> <p>In order to ensure that tap water is safe to drink, EPA prescribes regulations which limit the amount of certain contaminants in water provided by public water systems. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water which must provide the same protection for public health.</p>	
<p>Our water source(s):</p>	<p>Well 3A (55-608846) Well 3B (55-565467) Well 4 (55-620772) Well #5 (55-620773) Well 6A (55-509306) Well 6C (55-208626) Well 6D (55-208625) Well 7 (55-620775) Well 8 (55-570999) Well 9 (55-574775) Well 10 (55-579465) Well 11 (55-205825) Well 12 (55-512470) Well 13 (55-904169) The City of Show Low’s water source comes from the Coconino Aquifer.</p>

III. Consecutive Connection Sources

Section does not apply to the City of Show Low Water System. No consecutive sources.

IV. Drinking Water Contaminants

<p><u>Microbial contaminants</u>, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.</p> <p><u>Inorganic contaminants</u>, such as salts and metals, which can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.</p> <p><u>Pesticides and herbicides</u> that may come from a variety of sources, such as agriculture, urban stormwater runoff, and residential uses.</p> <p><u>Organic chemical contaminants</u>, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also may come from gas stations, urban stormwater runoff, and septic systems.</p> <p><u>Radioactive contaminants</u>, that can be naturally occurring or be the result of oil and gas production</p>

and mining activities.

V. Vulnerable Population

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV-AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. For more information about contaminants and potential health effects, or to receive a copy of the U.S. Environmental Protection Agency (EPA) and the U.S. Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and microbiological contaminants call the EPA *Safe Drinking Water Hotline* at 1-800-426-4791.

VI. Source Water Assessment

The City of Show Low has completed a Source Water Assessment (SWA), CCR High Risk.

Based on the information available on the hydrogeological settings of and the adjacent land uses that are in the specified proximity of the drinking water source(s) of this public water system, the Arizona Department of Environmental Quality has given us a high risk designation for the degree to which this public water system drinking water source(s) are protected. A designation of high risk indicates there may be additional source water protection measures which can be implemented on a local level. This does not imply that the source water is contaminated nor does it mean that contamination is imminent. Rather, it simply states that land use activities or hydrogeological conditions exist that make the source water susceptible to possible future contamination. Source Water Assessment Documentation can be obtained by contacting ADEQ at 1-602-771-4667 or on file at the City of Show Low's Public Works Office.

VII. Definitions

AL = Action Level - The concentration of a contaminant which, if exceeded, triggers treatment or other requirements.

MCL = Maximum Contaminant Level – The highest level of a contaminant that is allowed in drinking water.

MCLG = Maximum Contaminant Level Goal - The level of a contaminant in drinking water below which there is no known or expected risk to health.

MFL = Million fibers per liter.

MRDL = Maximum Residual Disinfectant Level. The level of disinfectant added for water treatment that may not be exceeded at the consumer's tap.

MRDLG = Maximum Residual Disinfectant Level Goal. The level of disinfectant added for treatment at which no known or anticipated adverse effect on health of persons would occur.

MREM = Millirems per year – a measure of radiation absorbed by the body.

NA = Not Applicable, sampling was not completed by regulation or was not required.

NTU = Nephelometric Turbidity Units, a measure of water clarity.

PCi/L = Picocuries per liter - picocuries per liter is a measure of the radioactivity in water.

PPM = Parts per million or Milligrams per liter (mg/L).

PPB = Parts per billion or Micrograms per liter (µg/L).

PPT = Parts per trillion or Nanograms per liter.

PPQ = Parts per quadrillion or Picograms per liter.

TT = Treatment Technique - A required process intended to reduce the level of a contaminant in drinking water.

ppm x 1000 = ppb

ppb x 1000 = ppt

ppt x 1000 = ppq

VIII. Health Effects Language

Nitrate in drinking water at levels above 10 ppm is a health risk for infants of less than six months of age. “High nitrate levels in drinking water can cause blue baby syndrome.” Nitrate levels may rise quickly for short periods-of-time because of rainfall or agricultural activity. If you are caring for an infant, and detected nitrate levels are above 5 ppm, you should ask advice from your health care provider.

If **arsenic** is less than or equal to the MCL, your drinking water meets EPA’s standards. EPA’s standard balances the current understanding of arsenic’s possible health effects against the costs of removing arsenic from drinking water. EPA continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.

LEAD: If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. The City of Show Low is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at www.epa.gov/safewater/lead.

IX. Water Quality Data

Microbiological	Violation Y or N	Number of Samples Present OR Highest Level Detected	Absent (A) or Present (P) OR Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Total Coliform Bacteria (System takes ≥ 40 monthly samples) 5% of monthly samples are positive; (System takes ≤ 40 monthly samples) 1 positive monthly sample	N	0	A	0	0	Twice a month 15 samples	Naturally Present in Environment
Fecal coliform and E. Coli (TC Rule)	N	0	A	0	0	Twice a month.	Human and animal fecal waste
Fecal Indicators (E. coli, enterococci or coliphage) (GW Rule)	N	0	A	TT	n/a		Human and animal fecal waste
Disinfectants	Violation Y or N	Running Annual Average (RAA)	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Chlorine (ppm)	N	0.25	0.06 - 0.34	MRDL = 4	MRDLG = 4	Twice per month. 2019	Water additive used to control microbes
Disinfection By-Products	Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Haloacetic Acids (ppb) (HAA5)	N	<2	<2	60	n/a	August 2019	Byproduct of drinking water disinfection
Total Trihalomethanes (ppb) (TTHM)	N	0.5	0.5	80	n/a	August 2019	Byproduct of drinking water disinfection
Lead & Copper	Violation Y or N	90 th Percentile AND Number of Samples Over the AL	Range of All Samples (L-H)	AL	ALG	Sample Month & Year	Likely Source of Contamination
Copper (ppm)	N	90 th Percentile = 0.017	ND – 1.7	AL = 1.3	ALG = 1.3	Aug 2019	Corrosion of household plumbing systems;

							erosion of natural deposits
Lead (ppb)	N	90 th Percentile = 0.0662	ND – 6.2	AL = 15	0	Aug 2019	Corrosion of household plumbing systems; erosion of natural deposits
Radionuclides	Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Alpha emitters (pCi/L)	N	1.8	1.7 – 7.3	15	0	April 19	Erosion of natural deposits
Combined Radium 226 & 228 (pCi/L)	N	0.6	0 – 0.9	5	0	April 19	Erosion of natural deposits
Inorganic Chemicals (IOC)	Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Antimony (ppb)	N	< 5	<0.0005	6	6	April 19	Discharge from petroleum refineries; fire retardants; ceramics, electronics and solder
Arsenic (ppb)	N	10.0	1.2-11	10	0	Dec 19	Erosion of natural deposits, runoff from orchards, runoff from glass and electronics production wastes
Asbestos (MFL)	N	<0.2		7	7	Oct 18	Decay of asbestos cement water mains; Erosion of natural deposits
Barium (ppm)	N	.031	0.031-0.056	2	2	April 19	Discharge of drilling wastes; discharge from metal refineries; Erosion of natural deposits
Beryllium (ppb)	N	<2.0	<2.0	4	4	April 19	Discharge from metal refineries and coal-burning factories; discharge from electrical, aerospace, and defense industries
Cadmium (ppb)	N	2.0	2.0	5	5	Jan 19	Corrosion of galvanized pipes; natural deposits; metal refineries; runoff from waste batteries and paints
Chromium (ppb)	N	<5	<5	100	100	April 19	Discharge from steel and pulp mills; Erosion of natural deposits
Cyanide (ppb)	N	<10	<10	200	200	April 19	Discharge from steel/metal factories; Discharge from plastic and fertilizer factories
Fluoride (ppm)	N	0.16	0.16	4	4	Jan 19	Erosion of natural deposits; water additive which promotes strong teeth; discharge from fertilizer and aluminum factories
Mercury (ppb)	N	<0.2	<0.2	2	2	April 19	Erosion of natural deposits; Discharge from refineries and factories; Runoff from landfills and cropland.
Nitrate (ppm)	N	<0.20	0 – 0.15	10	10	Jan 19	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits
Nitrite (ppm)	N	<0.10	<0.10	1	1	Jan19	Runoff from fertilizer use; leaching from septic tanks, sewage; erosion of natural deposits

Selenium (ppb)	N	36	2.9-36	50	50	Jan 19	Discharge from petroleum and metal refineries; erosion of natural deposits; discharge from mines
Thallium (ppb)	N	0.5	0.5-0.7	2	0.5	April 19	Leaching from ore-processing sites; discharge from electronics, glass, and drug factories
Synthetic Organic Chemicals (SOC)	Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
2,4-D (ppb)	N	<0.1	<0.1	70	70	Sep 19	Runoff from herbicide used on row crops
2,4,5-TP (a.k.a. Silvex) (ppb)	N	<0.2	<0.2	50	50	Sep19	Residue of banned herbicide
Alachlor (ppb)	N	<0.2	<0.2	2	0	Sep19	Runoff from herbicide used on row crops
Atrazine (ppb)	N	<0.1	<0.1	3	3	Sep19	Runoff from herbicide used on row crops
Benzo (a) pyrene (PAH) (ppt)	N	<20	<20	200	0	Sep19	Leaching from linings of water storage tanks and distribution lines
Carbofuran (ppb)	N	<0.9	<0.9	40	40	Sep19	Leaching of soil fumigant used on rice and alfalfa
Chlordane (ppb)	N	<0.02	<0.02	2	0	Sep 19	Residue of banned termiticide
Dalapon (ppb)	N	<1	<1	200	200	Sep 19	Runoff from herbicide used on rights of way
Di (2-ethylhexyl) adipate (ppb)	N	<0.6	<0.6	400	400	Sep 19	Discharge from chemical factories
Di (2-ethylhexyl) phthalate (ppb)	N	<0.6	<0.6	6	0	Sep 19	Discharge from rubber and chemical factories
Dibromochloropropane (ppt)	N	<0.02	<0.02	200	0	Sep 19	Runoff/leaching from soil fumigant used on soybeans, cotton, pineapples, and orchards
Dinoseb (ppb)	N	<0.2	<0.2	7	7	Sep 19	Runoff from herbicide used on soybeans and vegetables
Diquat (ppb)	N	<0.4	<0.4	20	20	Sep 19	Runoff from herbicide use
Dioxin [a.k.a. 2,3,7,8-TCDD] (ppq)	N	<5	<5	30	0	Sep 19	Emissions from waste incineration and other combustion; discharge from chemical factories
Endothall (ppb)	N	<9	<9	100	100	Sep 19	Runoff from herbicide use
Endrin (ppb)	N	<0.01	<0.01	2	2	Sep 19	Residue of banned insecticide
Ethylene dibromide (ppt)	N	<0.01	<0.01	50	0	Sep 19	Discharge from petroleum refineries
Glyphosate (ppb)	N	<6.0	<6.0	700	700	Sep 19	Runoff from herbicide use
Heptachlor (ppt)	N	<40	<40	400	0	Sep 19	Residue of banned termiticide
Heptachlor epoxide (ppt)	N	<20	<20	200	0	Sep 19	Breakdown of heptachlor
Hexachlorobenzene (ppb)	N	<0.1	<0.1	1	0	Sep 19	Discharge from metal refineries and agricultural chemical factories

Hexachlorocyclopentadiene (ppb)	N	<0.1	<0.1	50	50	Sep 19	Discharge from chemical factories
Lindane (ppt)	N	<20	<20	200	200	Sep 19	Runoff/leaching from insecticide used on cattle, lumber, gardens
Methoxychlor (ppb)	N	<0.1	<0.1	40	40	Sep 19	Runoff/leaching from insecticide used on fruits, vegetables, alfalfa,
Oxamyl (a.k.a. Vydate) (ppb)	N	<2	<2	200	200	Sep 19	Runoff/leaching from insecticide used on apples, potatoes and tomatoes
Pentachlorophenol (ppb)	N	<0.04	<0.04	1	0	Sep 19	Discharge from wood preserving factories
Picloram (ppb)	N	<0.1	<0.1	500	500	Sep 19	Herbicide runoff
Simazine (ppb)	N	<0.07	<0.07	4	4	Sep 19	Herbicide runoff
Toxaphene (ppb)	N	<1	<1	3	0	Sep 19	Runoff/leaching from insecticide used on cotton and cattle
Volatile Organic Chemicals (VOC)	Violation Y or N	Running Annual Average (RAA) OR Highest Level Detected	Range of All Samples (L-H)	MCL	MCLG	Sample Month & Year	Likely Source of Contamination
Benzene (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from factories; leaching from gas storage tanks and landfills
Carbon tetrachloride (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from chemical plants and other industrial activities
Chlorobenzene (ppb)	N	<0.5	<0.5	100	100	July 19	Discharge from chemical and agricultural chemical factories
o-Dichlorobenzene (ppb)	N	<0.5	<0.5	600	600	July 19	Discharge from industrial chemical factories
p-Dichlorobenzene (ppb)	N	<0.5	<0.5	75	75	July 19	Discharge from industrial chemical factories
1,2-Dichloroethane (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from industrial chemical factories
1,1-Dichloroethylene (ppb)	N	<0.5	<0.5	7	7	July 19	Discharge from industrial chemical factories
cis-1,2-Dichloroethylene (ppb)	N	<0.5	<0.5	70	70	July 19	Discharge from industrial chemical factories
trans-1,2-Dichloroethylene (ppb)	N	<0.5	<0.5	100	100	July 19	Discharge from industrial chemical factories
Dichloromethane (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from pharmaceutical and chemical factories
1,2-Dichloropropane (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from industrial chemical factories
Ethylbenzene (ppb)	N	<0.5	<0.5	700	700	July 19	Discharge from

							petroleum refineries
Styrene (ppb)	N	<0.5	<0.5	100	100	July 19	Discharge from rubber and plastic factories; leaching from landfills
Tetrachloroethylene (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from factories and dry cleaners
1,2,4-Trichlorobenzene (ppb)	N	<0.5	<0.5	70	70	July 19	Discharge from textile-finishing factories
1,1,1-Trichloroethane (ppb)	N	<0.5	<0.5	200	200	July 19	Discharge from metal degreasing sites and other factories
1,1,2-Trichloroethane (ppb)	N	<0.5	<0.5	5	3	July 19	Discharge from industrial chemical factories
Trichloroethylene (ppb)	N	<0.5	<0.5	5	0	July 19	Discharge from metal degreasing sites and other factories
Toluene (ppm)	N	<0.5	<0.5	1	1	July 19	Discharge from petroleum factories
Vinyl Chloride (ppb)	N	<0.5	<0.5	2	0	July 19	Leaching from PVC piping; discharge from chemical factories
Xylenes (ppm)	N	<0.5	<0.5	10	10	July 19	Discharge from petroleum or chemical factories

XI. Violations

Type / Description	Compliance Period	Corrective Actions taken by PWS
Nitrates and Nitrites samples were taken not reported.	Annual 2019.	Samples were submitted late to ADEQ.
VOC's for EPDS #13 were missed.	Annual 2019.	Sample taken in 2020.

An explanation of the violation(s) in the above table, the steps taken to resolve the violation(s) and any required health effects information are required to be included with this report. (Attach copy of Public Notice if available.)

The City of Show Low has a blending program for arsenic which mixes water from several wells. These wells can exceed 10 ppm but the finished water is blended with water from other wells so that in the water distribution system the MCL is not exceeded.